



SELangkah Privacy Statement for Consumers

The SELangkah Platform (“SELangkah”) is an automated registration system set up at any of the participating business premises to facilitate the contact-tracing process. With your consent to provide limited information (name and phone number), you will be informed immediately if you have been exposed to an infected person who had visited the same premises as you.

Upon submission of your information, it will be submitted and stored in a centralized server which contains a list of all the patrons or customers and is managed and accessed by Selangor State Government only.

The following information provides the steps taken by Selangor State Government’s Task Force for Covid19 (“STFC”) in ensuring that your privacy is safeguarded in the use of SELangkah to prevent and control the spread of COVID-19 pandemic. Although the collection and processing of your personal data in the use of SELangkah Platform falls outside the ambit of the Personal Data Protection Act 2010 (which regulates the processing of personal data for commercial purposes), STFC shall nevertheless use all reasonable endeavour to adhere to the principles and standards of protection offered by the Personal Data Protection Act 2010 with regards to the protection of your personal data. All references to “we” and “us” shall mean STFC.

In the event of inconsistency or ambiguity between the terms stated in this English version and the Bahasa Malaysia version, this English version shall prevail.

Business Premise Owners (“BPO”)

Business premises are fundamental in the process of contact-tracing as the owners will be responsible for registering their premises on SELangkah Platform and printing out their allocated QR code for scanning purposes. However, we do not process any data for the business premise owners and we do not share or store any information or data with any of them. BPO’s will also not have any access to SELangkah Platform or the data collected through the platform and only the authorized personnel of the STFC has access and control over your personal information.

Type of Data

Unlike other contact-tracing technology, we do not collect data about your GPS location. The only data we will be collecting and storing is:

- your name
- your mobile number
- time and date of visit at the respective premise

The personal data we collect is obligatory in order to provide an efficient and effective contact-tracing measure to prevent and control the spread of Covid-19. If you do not provide us with your contact number and the time and date of visit at the respective premise, we will not be able to contact you in the event that we have identified that somebody who is at risk of being infected with Covid-19 visited the same premises as you. We do not collect information through the use of cookies, and we do not process your IP address.

How personal data is collected

When you first register on the SELangkah, whether through the use of the QR scanner provided by your own mobile device or by downloading the SELangkah App. You would be required to provide your name and mobile number.

Purpose

Your personal information will only be used for contact-tracing of persons who may be at risk of being infected with Covid-19 and for contacting you if you are also at risk of being exposed to Covid-19. We will not share any of your information with any of the participating business premises and it will not be used for any commercial activities.

Disclosure of Personal Data

STFC may need to disclose your personal data to:

- the relevant departments and agencies of the Ministry of Health in charge of the prevention and control of the Covid-19 disease;
- the relevant departments and agencies of the Selangor State Government who have been tasked to oversee the prevention and control of the Covid-19 disease;
- our agents and services providers with whom we have contractual agreements for some of our functions, services and activities; and
- enforcement regulatory and governmental agencies as permitted or required by law, authorised by any order of court or to meet obligations to regulatory authorities.

We will not disclose your personal data to unaffiliated third parties without your consent. However, we may disclose the personal data in good faith, if such action is necessary to comply with any government or law enforcement agency requirements, court orders or legal processes, or if required by law.

The disclosure of your personal data may involve the transfer of your personal data to places outside of Malaysia, and by providing us your personal data you agree to such a transfer where it is required to ensure that you are informed of any risks of Covid-19 infection.

Choice

You have the choice, at any time, not to provide your personal data or to revoke your consent to STFC processing of your personal data. However, failure to provide such personal data or revocation of your consent to process personal data may result in us being unable to effectively carry out the preventive and control measures effective for contact-tracing.

Control

Only the authorised personnel of STFC may include public health authorities) has access and control over your personal information. To reassure you further on the State's obligation to protect data, Section 203A of the Penal Code provides that any person who discloses any information which has been obtained by him in the performance of his duties under any written law shall be punished with a fine of not more than RM 1,000,000.00 or with imprisonment for a term which may extend to one year, or with both.

Storage

We will only store your information for the duration that COVID-19 exists as a public health threat to our community. Afterwards, we will destruct or permanently delete your data.

Access and Corrections

You may amend, request to access or correct the information submitted to us by emailing info@selangkah.my with your name and mobile number you used to submit to SELangkah.

Once we have received your email, we shall take the necessary actions to amend or correct your information (name, mobile number and date and time of visit of the premise) from our centralized server accordingly.

Security

SELangkah uses a secure web browser and our database is encrypted. Amongst other security implementations, we assure you that we have taken the relevant appropriate technical and organizational measures to protect and secure the personal information provided to us on SELangkah. If we disclose any

of your personal data to our authorised agents or service providers, we will require them to appropriately safeguard the personal data provided to them.

Changes to this Privacy Statement

We may review and update this Privacy Statement from time to time to reflect changes in the law, changes in the contact-tracing initiative and the community's changing privacy expectations.

You are advised to check this Privacy Statement occasionally to ensure that you are aware of the most recent version which apply each time you access SELangkah. You may also contact SELangkah at info@selangkah.my to obtain the latest version of this Privacy Statement at any time.